



National eGovernance Service Delivery Assessment - 2018

Department of Administrative Reforms and Public Grievances
MINISTRY OF PERSONNEL , PUBLIC GRIEVANCES AND PENSIONS

As part of the National e-Governance Service Delivery Assessment, Department of Administrative Reforms and Public Grievances (DARPG) has launched a Citizen Survey. The purpose of this survey is to gain insight on the citizens' experience in availing e-services from their respective States. The survey is web, mobile and tab compatible and would take approximately 4-6 minutes to complete. Request you to kindly share the link with the citizens who have availed the services from the State and their Departments. The URL for the taking the Citizen Survey is <https://www.nesdaportal.in/survey/public/>

The URL may also be shared with your contacts, district administration and to various other groups to ensure that maximum citizens takes the survey. The survey should cover multiple districts from the State. It is better for the State to attain maximum survey responses from the citizens.

Director

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